



Benfield Primary School

**You have the right to expect the best service from
us.**

**We will try to provide that service with respect and
dignity.**

In return we ask the same from you.

**We reserve the right to ask anyone who abuses us, verbally or
physically, to leave the building.**

We may also terminate abusive telephone calls.

**We will not tolerate violent, aggressive, abusive or
threatening behaviour and, in order to protect our
employees, such behaviour may be recorded and shared
within the Council. We may also impose sanctions that will
stop you from being able to visit Council premises.**

**We will not hesitate to report incidents to the police where we
believe this is necessary to safeguard our employees. If we
take such action you may be prosecuted or fined.**